



10 year WARRANTY - ReCover™ Organic flooring

Vorwerk & Co. Teppichwerke GmbH & Co. KG declares that the wear layer of the ReCover green floor covering (if used properly) does not wear out.

"Wear" means a change in the polyurethane wear layer within a partial area of at least 10 cm², which is based on a complete abrasion of the surface due to treading.

This warranty does not cover any signs of wear or damage, due to improper installation not in accordance with the instructions and rules of the trade, such as but not limited to, irregularities or unevenness in the surface or impairments due to excessively damp substrates. Changes in the surface caused by unsuitable cleaning equipment, aggressive substances or fire are excluded from this warranty. Holes, impressions, indentations, scratches or cuts that result from sharp-edged objects as well as damage of any kind that was caused by improper use or by special circumstances are also excluded from this warranty.

A reduction in the surface gloss under normal wear and tear is also excluded from the warranty.

The warranty period of 10 years commences for the end customer on the date of purchase. Warranty claims are not transferable.

Warranty requirements:

The following requirements must be fulfilled to maintain and protect the validity of the warranty:

- Proper and professional preparation of the subsurface and installation in accordance with the applicable requirements of VOB Part C, DIN 18365 and the installation recommendations of Vorwerk & Co. Teppichwerke GmbH & Co. KG
- Use of the floor covering in the recommended areas of application
- Regular cleaning and maintenance of the floor covering that is adapted to the use of the covering, in accordance with the cleaning recommendations of Vorwerk & Co Teppichwerke GmbH & Co. KG
- Use of standard chair rolls according to DIN EN 12528 and DIN EN 12529 (type W) as well as suitable felt or special gliders for the furniture.
- Installation of a sufficiently dimensioned dirt trap zones in all entrance areas and zones from which rubbing and wearing dirt could be transferred to the floor covering. These dirt trap zones must be cleaned at regular intervals.

Protection of warranty claims:

Warranty claims must be made in writing to Vorwerk & Co. Teppichwerke GmbH & Co. KG within the warranty period to maintain the warranty.



Warranty claims are excluded if they are made after the warranty period has expired, even if the wear and tear has occurred prior to the expiration of the warranty period.

If there is a justified warranty case, Vorwerk & Co. Teppichwerke GmbH & Co. KG will provide the warranty holder with replacement goods for the affected area free of charge. As far as possible, the replacement goods will be of the same quality. If this is not possible, Vorwerk & Co. Teppichwerke GmbH & Co. KG will provide replacement goods that are of comparable quality and are as similar as possible to the goods in question. This warranty does not include incidental or consequential damages.

For any additional information on the Warranty, please contact:

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