



SUSTAINABLE  
F L O O R I N G

## Sustainable Flooring Textura™ Recycled Warranty

This warranty is designed to cover Sustainable Flooring Textura™ Recycled product .

Sustainable Flooring guarantees Textura™ Recycled panels against manufacturing defects. If, upon opening a box, a panel is defective or fails to meet Sustainable Flooring quality standards, the consumer may contact Sustainable Flooring to return the panel for replacement.

Textura™ Recycled is flammable and its use near an important heating source (such as a gas fireplace, solid burning appliances, slow burning stove) is not recommended. Please check the latest construction regulations or the nearest fire department in your locality. In most cases, the use of decorative wood walls is forbidden near these heating sources. If no available information, please consult the USA by the National Fuel Gas Code, ANSI Z223.1 for solid fuel-burning appliances or the norm for gas installation.

A Textura™ Recycled panel with glue applied to its back or an installed panel (nailed) is deemed accepted and cannot be claimed under warranty. An unglued lamination may be glued back together using 100% polyurethane glue. Given the nature of wood, it is possible that Textura™ Recycled panels may exhibit colour variations from one panel to the next or from one production lot to the next. We recommend that you arrange the panels on the wall based on your personal colour preferences. Such variations may not be claimed under warranty.

Before installing a panel, check the fit prior to spreading glue on the panel. In the event that a panel fails to interlock properly, attempt to position it on a panel in another row. If the Textura™ Recycled panel once again fails to interlock properly, please contact Sustainable Flooring for a replacement.

### **Limited Warranty-**

Sustainable Flooring (herein referred to as the manufacturer) warrants that the Textura Recycled sold under this Warranty is, at the time of sale, free of defects in material and manufacturing, and that it adheres to Sustainable Flooring's strict specifications for the flooring model.

Sustainable Flooring installation instructions **must** be followed as a condition to this warranty. These instructions can be obtained from either your Sustainable Flooring Representative, your distributor, your Sustainable Flooring dealer, or directly from Sustainable Flooring (information below). The Sustainable Flooring warranty covers the original purchaser to which the flooring was sold during the Sustainable Flooring Warranty Period.

This warranty does not cover damage or defects (herein referred to as "**exclusions**") resulting from, or in any way caused by:

- Improper storage, handling, or installation of Sustainable Flooring Textura™ Recycled (includes improper installation of substructure/subsurface material and its' preparation).
- Misuse, negligence, lack of maintenance, application of solvents (including corrosives or other chemicals), presence of abrasives (such as sand, pebbles, rocks etc.), color changes, fading, or damage caused by the sun, etc.
- Moisture problems at site (includes wall moisture, leaks, flooding, rain penetration, cleaning with excessive water, etc.)
- Movement or settling of the structure or substructure material to which the panels are attached.
- Natural catastrophic events or events beyond the control of the manufacturer.
- Installation of panels with visual defects. As with any natural product, slight variations and inconsistencies inherent in the product occur (such as minor surface imperfections), and are considered normal and acceptable within the product's manufacturing guidelines. If unacceptable panels are found prior to or during the installation they are NOT to be installed, and should be set aside. All panels must be reviewed with regards to quality prior to the installation – installation of panels with visually unacceptable defects is not a warrantable claim.



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If these requirements are not met Sustainable Flooring will have no obligation to remedy any non-conformity. Sustainable Flooring further reserves the right to inspect any wall covering under claim prior to authorizing its' replacement of product.

If a problem arises with Sustainable Flooring Textura™ Recycled, the owner of the flooring must notify Sustainable Flooring within 10 days of the discovery of any non-conformity through written notice. The written notice must describe the situation thoroughly and include the location, installation date, and installers' name and contact information. The owner must give Sustainable Flooring a reasonable amount of time to inspect the product and installation prior to any subsequent repair efforts. Sustainable Flooring, using their discretion, will replace the non-conforming product at their cost, or refund the material purchase price to the owner. Sustainable Flooring's warranty only covers material, not the labor to install or remove material.

These remedies shall be the exclusive and sole remedies for any breach of warranty.

#### **Warranty Disclaimer**

The above warranty is the exclusive and sole express warranty given by Sustainable Flooring for its' flooring and wall products. It supercedes any prior, contrary or additional representations, whether oral or written. Any implied warranties, including Warranty of Merchantability, or any Warranty of Fitness of a Particular Purpose, are limited in duration to the warranty period for Sustainable Flooring's express warranty, above. (Not applicable in all states)

#### **Exclusion of Incidental and Consequential Damages**

In no event shall Sustainable Flooring be liable for any incidental, special, indirect or consequential damages, whether resulting from delayed or non-delivery or from the use, misuse, or inability to use the product or from defects in the product or from Sustainable Flooring's own negligence. (Not applicable in all states)

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