



Ceramicork™ Care and Maintenance Instructions

Floor Care

Your new Ceramicork™ flooring will add warmth and beauty to your home or commercial setting for years to come. Following a few simple maintenance steps however, will help protect your investment.

Cleaning

- Blot up spills and spots immediately (Standing moisture will penetrate into the wood which can cause irreversible discoloration and damages.
- Vacuum, dust mop, or sweep the floor to minimize abrasive grit and dirt. *Note: Do not use vacuum with beater bars.*
- Periodically clean floor with BonaX hardwood floor cleaner available from your local flooring retailer or www.bona.com (Never use other cleaning products or detergents.) Sustainable Flooring recommends a Terry Cloth style mop. For daily wiping the Sustainable Flooring recommends the use of distilled water applied to the mop with a spray bottle. (Tap water contains ingredients that may leave an unsightly film.
- ALWAYS WIPE DRY IMMEDIATELY until no moisture is visible on the floor. Do not use wax, polish, oil soap, abrasive cleaners, steel wool, scouring powder, or ANY appreciable amount of water
- Do not use wet mops, wet scrubbers or steam cleaners as these products will cause irreversible discoloration and damages

Protecting Your Investment

- Your newly installed floors are real wood and therefore are subject to change from excessive moisture, or nonconforming environmental conditions. Remove any standing water immediately, and maintain an indoor relative humidity level of 35-55% throughout the year. To minimize the natural expansion and contraction of wood Use quality vinyl-back breathable area rugs and doormats by outdoor entrance areas to prevent dirt, sand, grit, and other substances such as but not limited to water, oil, asphalt, driveway sealer from being tracked onto your floor.
- Use felt floor protectors and wide-bearing cylinder leg bases to minimize indentations. As a rule of thumb, the heavier the item the wider the floor protector should be. The Manufacturer does not recommend the use of wheeled furniture as they will accelerate wear not covered by this warranty. Chair mats with a non-slip breathable pad should be placed under chairs with wheels. Clean under mats frequently to minimize grit build up.
- Avoid gouges or cuts in your floor from sharp objects. While your newly installed floor with a high quality factory finish, it is not impervious to scratching or damage.
- Rearrange rugs and furniture periodically so the floor ages evenly. UV sunlight will change the color of different species to varying degree. Use breathable non-slip pads under area rugs.
- Use a wide base air tire dolly when moving heavy appliances, furniture or office equipment. But first, put down a sheet of quarter inch clean plywood to protect the floor. Never try to slide or roll objects across the floor without precautions

Repairing

Minor damage can be repaired with touch-up finishing putty, sharpie floor pens and or the Wearnax Repair Kit or Mohawk Repair Kit. For more extensive damage, Plank replacement may be an option. (NOTE: This option dependant on product availability)

Radiant-Heated Sub-floors

Sustainable Flooring does allow our flooring products to be installed over hydronic radiant-heated subfloors. The home or commercial setting MUST be maintained at a relative humidity year round between 35 -55%. The flooring surface temperature must not exceed 82 ° F. (See the Sustainable Flooring installation information for more details). Do not install over electric radiant heat mats. (Exposure to excess heat or dryness may cause cupping, delamination, splintering and/or face checking.)